# Kansas Eligibility Enforcement System (KEES)

## Senate Standing Committee on Public Health and Welfare

## Glen Yancey – KEES Executive Director

## January 29, 2014

# KEES Project Update

- **August 2013** – CMS Approval of the KEES System Security Plan.
- **August 2013 -** Completed KEES ongoing operations cost allocation plan with KDHE and DCF Fiscal Staff.
- **August 2013** – KEES Completes CMS Operational Readiness Review.
- **September 2013** – MAGI Processing Implementation Memo Distributed to Eligibility staff in KDHE and DCF.
- **September 12, 2013** – Formal Approval of the KEES Security Design Plan (SDP) Received from The Social Security Administration.
- **September 30, 2013** – Accenture Delivers Final KEES Phase 2 Build to Kansas System Test.

# KEES Project Update

- **October 2013** – KEES Receives Authority to Connect to Federal Data Services Hub from CMS.
- **October 1, 2013** – KEES Implements changes to Medicaid Self Service Portal to collect Applicant data required for MAGI determination in compliance with ACA rules for Medicaid.
- **October 2013** – Medicaid Operations begins using CMS approved process for Medicaid eligibility determination in compliance with ACA.
- **October 2013** - Medicaid Telephony Application Pilot implemented at Medicaid Clearinghouse.
- **October 2013** – Statewide Classroom Training completed for DCF, KDHE and contractor staffs.
- **October 2013** – Implementation Webinars completed: MAGI Interim Implementation Processes; Prevention and Protection Services Eligibility; KEES Application Processing and Data Acceptance; Long Term Care and Spend Down; Workflow Tasks and No-Touch Processing.

# KEES Project Update

- **October 2013** – Implementation Webinars completed: Income and Budgeting/ Spend Down; Training Gaps and Update; KEES Point of Contact Kick-Off; KEES Implementation Memo part 1; KEES Implementation Memo part 2.
- **October 2013**– Medicaid Eligibility Operations APD submitted to CMS.
- **November 2013** – Controlled Release Methodology Implemented for KEES defect remediation cycles.
- **November 2013 -** MMIS Scenario Testing Complete.
- **December 2013** – MMIS Parallel Testing Begins.
- **January 2014** – FFM Account Transfer End-to-End testing complete. IV&V attestation provided to CMS.
- **January 2014** – CMS Approves Kansas Medicaid Operations APD with enhanced Federal funding match.
- **January 2014** – Clearinghouse System Assurance Testing Begins.

# KEES Project Update - Implementation

- Environment Status
    - KEES Medicaid Self Service Portal is currently operating normally.
    - KEES End User Training Classes Complete.
    - Production Technical Environment Build complete.
- Implementation Status
    - Phased Functional Implementation underway.
        - Medicaid Self Service Portal collecting MAGI Applicant Data in Production.
        - Medicaid Telephony Application Pilot Implemented.
    - MMIS Parallel Testing in process.
    - System Assurance Testing under way.
    - Classroom Training and CBT Complete.
    - Mock Data Conversions Completed.
    - State Systems Interface testing underway.
    - FDSH Testing Complete.
    - Detailed Cutover Timeline and Plan Completed.
    - Implementation Call Center and Command Center Provisioning Complete.
    - Technical Contingency Plan development complete.
    - Document Imaging Conversion Testing Complete.
    - System Penetration Testing Complete.
    - System Performance Testing Complete.
    - System Security Monitoring provisioning complete.
    - User Acceptance Testing complete.

Phase II

- Organization Readiness Complete and ongoing.
  - Medical Policy Development – Implementation Memo Distributed.
  - Tier 2 Business Support Staff – Hired, supporting System Assurance Testing.
  - Functional Business Workflow Mapping – Complete.
  - Business Function Time Studies – Complete.
  - Pre-Conversion Data Gathering – Ongoing.
  - Training and Implementation Webinars – Complete.
  - KEES Medicaid Systems Release Management – Planning Complete.

Phase III

- Organization alignment for Human Service Programs
  - KEES is already pivoting to Phase III alignment with DCF.
  - KEES DCF Detailed System Design - On Schedule.
  - DCF Operations Transition Alignment – In Process.
  - DCF Program Certification Staff Assignments – In Process.

# KEES Readiness Assessment

- Completion of MMIS Parallel Testing
  - Accurate eligibility determinations
  - Correct Plan Assignment
  - Seamless Beneficiary Enrollment
- Completion of System Assurance Testing
  - Validate Systems capability to effectively handle production volumes
  - Perform system workflow task time study
  - Validate Eligibility workforce division of labor and workforce staffing projections
  - Develop Job Aids and improve system documentation
  - Perform additional staff training
  - Validate functional work-around processes
- Eligibility Business Cycle Availability
  - Implementation cutover requires 5 working days
  - Coordinate with current eligibility processing
  - Avoid monthly benefit extension and adverse action dates
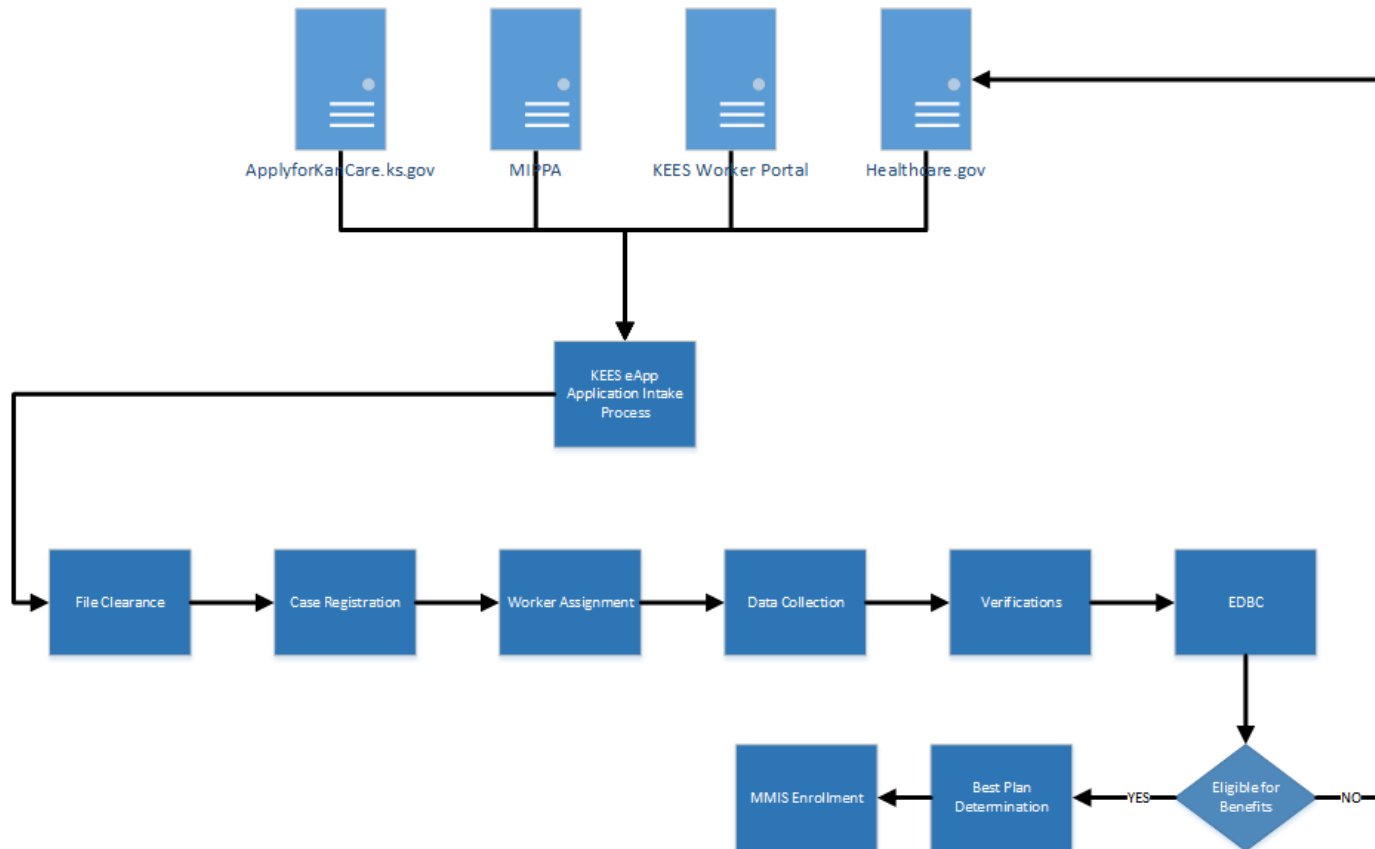
# KEES Financial Update

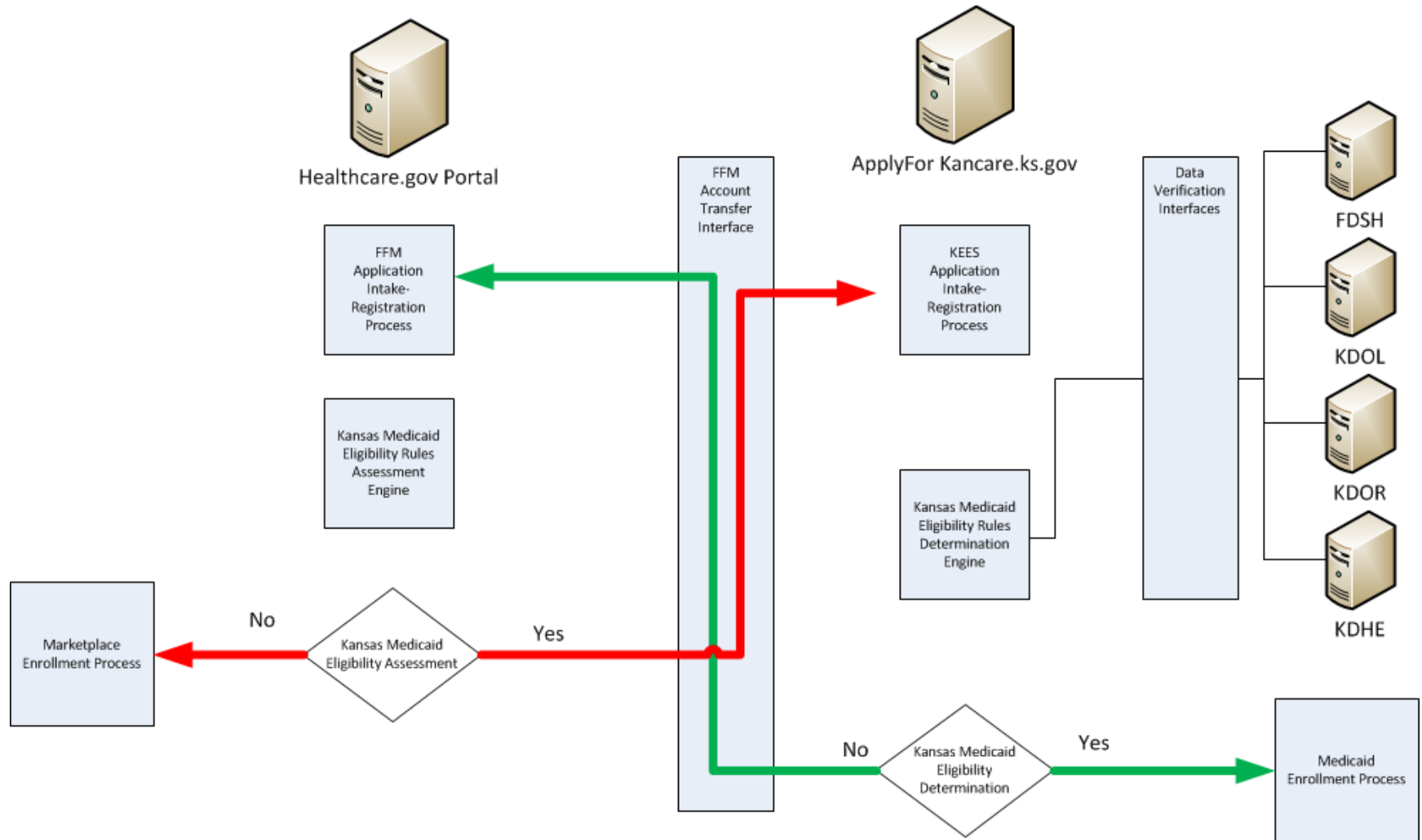| | Approved APD | Actuals | Projections | Grand Total |
|---|---|---|---|---|
| **Accenture** | | | | |
| **Accenture Deliverables** | 46,956,159 | -40,521,889 | -6,278,573 | 155,697 |
| **ADOBE Software** | | -393,213 | | -393,213 |
| **APSP License Billings** | | -3,725,400 | | -3,725,400 |
| **APSP Maintenance Billings** | 3,413,378 | -1,619,940 | -317,475 | 1,475,963 |
| **Change Requests** | 9,184,645 | -8,083,045 | -1,925,642 | -824,042 |
| **Development Hardware/Software** | 1,034,791 | -1,009,752 | -15,976 | 9,063 |
| **Facilities - Implementation** | 3,895,794 | -4,015,287 | -517,466 | -636,959 |
| **Monthly PO Billings** | 5,305,454 | -6,376,207 | | -1,070,753 |
| **Hosting** | 12,907,606 | -5,778,630 | -1,069,281 | 6,059,695 |
| **State Wage & Fringe** | 17,324,682 | -11,782,705 | -3,207,812 | 2,334,165 |
| **Perceptive Software (Image Now)** | 2,714,098 | -1,502,576 | | 1,211,522 |
| **Oracle** | 4,243,217 | -12,163,844 | | -7,920,627 |
| **Equipment** | 1,038,400 | -3,821,421 | -9,479 | -2,792,500 |
| **Avenues Contractors** | 4,402,234 | -1,278,607 | -2,494,453 | 629,174 |
| **KMED Contractors** | 15,712,545 | -9,463,823 | -1,847,578 | 4,401,144 |
| **File Conversion** | 3,000,000 | -374,282 | -131,273 | 2,494,445 |
| **Training (Avenues)** | 2,000,000 | -41,009 | -163,288 | 1,795,703 |
| **Model Office Option** | 199,397 | | | 199,397 |
| **Other** | 4,658,764 | -2,558,591 | -596,821 | 1,503,352 |
| **Future Change Requests** | | 312,327 | -2,044,682 | -1,732,355 |
| **Grand Total** | 137,991,164 | -114,197,892 | -20,619,799 | 3,173,472 |
| | **Approved Budget** | | | **Projected Ending Balance** |

# KEES Financial Update

- Project within budget
  - Currently projected to finish project under budget
  - State Staff Salary and Wages
  - Contract Staff Costs
  - Financial Stewardship
    - All Funds Stewardship Approach
- Project Accounting
  - Thorough Review of Project Accounting with Pivot
  - Regular detailed financial reporting and projections
  - Improved visibility and transparency into KEES project finances
  - Improved coordination with Multi-Agency Fiscal staff
- Medicaid Operations APD
  - Approved by CMS
  - Enhanced Operations funding for Medicaid Eligibility Determination Functions
  - Aligns Eligibility Determination match rate with MMIS & Claims Processing match rate.

# KEES Processing Workflow

# FFM Account Transfer Workflow

# KEES Status Recap

- Build and CR Release Schedule
  - Medical Self Service Portal updated to collect Tax Household and Relationship Data – In Production.
  - Functional Build of Phase II – Delivered by Accenture September 30, 2013.
  - Medicaid Telephonic Application Pilot – Implemented at Medicaid Clearinghouse.

- Testing and Defect Remediation
  - MMIS Parallel Testing – In Process.
  - System Assurance Testing – In Process.

- End User Training
  - Formal Training Complete
  - Training Webinars  - Complete
  - Development of End User Job Aids and Reference Documents – On Schedule.
  - Medicaid Policy Information Library – Library Built; Information loaded as developed.

- KEES Phased Functional Implementation will Focus on Kansans!
  - Fact-Based ABMS and Federal Readiness Assessments – minimize risk to Kansas Applicants.
  - Data Security and Applicant Privacy will be Paramount
  - CMS Federal Partner Coordination and Relationship Management
  - Remaining Functional Components of KEES will be implemented in Production when they are thoroughly tested and eligibility workforce is ready to use the system effectively.

# Questions